
REPORT FOR: CABINET

Date of Meeting:	14 September 2017
Subject:	Strategic Performance Report – Quarter 1, 2017/18
Key Decision:	No
Responsible Officer:	Tom Whiting, Corporate Director of Resources and Commercial
Portfolio Holder:	Councillor Kiran Ramchandani, Portfolio Holder for Performance, Corporate Resources and Customer Services
Exempt:	No
Decision subject to Call-in:	Yes
Wards affected:	All Wards
Enclosures:	Appendix 1 – Strategic Performance Report

Section 1 – Summary and Recommendations

This report summarises Council and service performance for Quarter 1 against key measures and draws attention to areas requiring action.

Recommendations:

That

1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;

2. Cabinet note the report and identify any changes it wishes to see in future reports.

Reason: (For recommendations)

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

Section 2 – Report

Introductory paragraph

Cabinet sits in the role of Performance Board on a quarterly basis to receive the Strategic Performance Report. The report helps members to monitor progress against the Council’s vision and Corporate Priorities and identify corrective action where necessary.

Reporting Format

This report addresses the content of the Council’s corporate plan, Harrow Ambition 2020, readopted by the Council with amendments in February 2017, and is arranged by reference to the three strategic themes:

- Build a Better Harrow
- Be More Business-like and Business Friendly
- Protect the Most Vulnerable and Support Families,

Some measures in the scorecard are available only annually or biennially as they concern outcomes that change relatively slowly over time. For simplicity, they are therefore shown only in the quarter in which data becomes available.

The report at **Appendix 1** provides the following content:

Summary of achievement in the Quarter

- Highlights of achievements under each strategic theme

Performance Summary for each strategic theme

- Progress against Key Projects and Initiatives identified in the Harrow Ambition Plan
- Information and current or planned action against each performance indicator with a red status in the “key challenges” section
- The corresponding section of the Corporate Scorecard

Options considered

Cabinet's terms of reference in the constitution include overseeing strategic performance issues on a quarterly basis and as such an option of not delivering this report has not been considered.

Implications of the Recommendation

Performance Issues

The report deals in detail with performance issues.

Environmental Implications

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council's climate change strategy.

Risk Management Implications

The risks arising from the Performance Report will be measured through the Council's Corporate Risk Register.

Legal Implications

None specific to this report.

Financial Implications

There are no Financial Implications arising from this report.

Equalities implications / Public Sector Equality Duty

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

Council Priorities

The Council's vision:

Working Together to Make a Difference for Harrow

This report deals with progress against each of the strategic themes.

Section 3 - Statutory Officer Clearance

Name: Dawn Calvert Chief Financial Officer

Date: 4 September 2017

Name: Matthew Adams on behalf of the Monitoring Officer

Date: 31 August 2017

Ward Councillors notified: NO, as it impacts on all Wards

EqIA carried out: NO - This report contains no recommendations for changes in service

EqIA cleared by: N/A

Section 4 - Contact Details and Background Papers

Contact: Martin Randall, Business Intelligence Partner (Corporate), Strategic Commissioning, 020 8424 1815, martin.randall@harrow.gov.uk

Background Papers: [Harrow Ambition 2020](#)

Call-In Waived by the Chairman of Overview and Scrutiny Committee

NOT APPLICABLE

[Call-in applies]